

January 22, 2013

Mr. David Byler
Body Builders, Inc.
2814 Industrial Plaza Drive
Tallahassee, FL 32301

Dear Mr. Byler,

We were in a six-car pileup in Dallas on Oct., 19, 2012. We were able to drive our 2010 Toyota Sienna home afterwards. Arriving home, I stopped by your place thinking to check 2 to 3 shops to make a decision on where to have the damage repaired. As I walked into your place, I met you first, and asked to see your shop. After a few minutes tour of your shop I was so impressed with your paint rooms and your whole set up that I decided this was my only stop. You promised to order parts that day, which was Friday, and you said to bring my vehicle in Monday. After getting into the job, you discovered additional damage which you took care of with my insurance company. When I came to pick up the van, it looked like brand new. Since then I have not had a single complaint or problem with it.

Your employees were most helpful when I stopped by to see how the job was progressing. And Katie called regularly to update me on the work progress.

I want to thank you for the great job you and your crew did for me on my van. I would never consider taking my cars anywhere else for body work or painting in the future.

Regards,



Eldred L. Williams